



## Camphill Communities of Ireland

### Donor Charter

As a charity seeking donations from the public Camphill Communities of Ireland aim to comply with the Statement of Guiding Principles for Fundraising at all times.

Our pledge is to treat all our donors with respect, honesty and openness. We commit to being accountable and transparent so that donors and prospective donors can have full confidence in Camphill Communities of Ireland and all its Communities.

We promise we will effectively apply your gifts to us for their intended purposes and we commit that you, our donors and prospective donors will:

- Be informed of the organisation's mission, and of the way the organisation intends to use donated resources.
- Be informed of the identity of those serving on the organisation's governing Council, and that the Council will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.

Your donation and trust in us is paramount to our good work and we wish to operate our charity in an open and transparent way to give you confidence in us and the work that we do.

**Should you have a complaint or query please contact the National Governance Coordinator, Joe Lynch – National Governance Office, Dunshane Community, Near Brannockstown, Naas, Co. Kildare. Email [joelynch@camphill.ie](mailto:joelynch@camphill.ie); Phone: 045-483735.**